

Community Network of Specialized Care

“AS THE CAMERA ZOOMS”

Videoconferencing Community of Practice

Wednesday, January 18, 2017

30 Registered sites and PCVC users joined the Regional CNSC Videoconferencing Coordinators for the monthly “As the Camera Zooms” Videoconferencing Community of Practice educational event, held on the 3rd Wednesday of each month from 9:30 to 10:30.

Watch for the next flyer and please join us.

1. **Welcome:** The Regional Videoconferencing Coordinators from each of the four CNSC regions introduced themselves, providing a description of their role within their regions.
2. **Overview of This Forum**
 - a. The purpose of these events is to provide participants with tips to increase VC usage at their sites.
 - b. MCSS new usage guidelines threshold for VC is 75 events/ year. MCSS advised sites that they must use their VC units optimally, hitting Usage threshold, in order to maintain MCSS/CNSC funded VC services at the site.
 - c. See ‘As the Camera Zooms’ page on the CNSC Website at www.community-networks.ca

This is where you will find:

 - MCSS Videoconferencing Guidelines for DS Agencies
 - Notes from each of the *As the Camera Zooms - Videoconferencing Community of Practice* events
 - Any documents related to information discussed during the events
 - d. Follow Up Action Items: N/A
3. **Steve Mathew from OTN – Best Practices for increasing clinical usage**
 - a) Clinical Scheduling: go to OTN Training Centre <https://training.otn.ca/login.php>
 - complete online courses and quizzes for clinical (where client information is exchanged) and/or non-clinical event scheduling (administrative or education only)
 - certificate is emailed to you
 - b) To become an OTN Scheduler: complete a template form (SFA) with the help of your Regional VC Coordinator and send to smathew@otn.ca
 - c) Increase volume of your events: use VC instead of telephone for meetings; if clinical case conference discusses 3 clients, you can schedule 3 separate events;

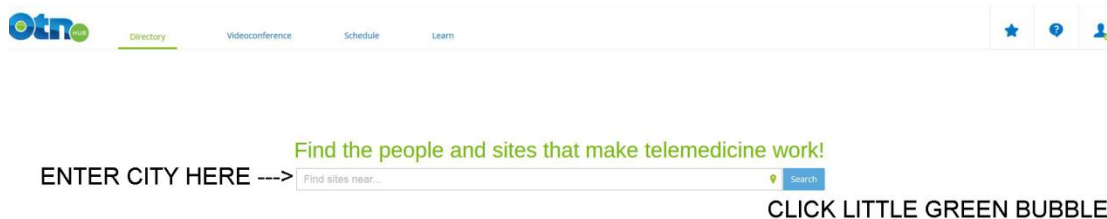
multidisciplinary teams can connect for case conferences; attend these Community of Practice sessions regularly and any VC education offered by CNSC; attend OTN's TMC sessions; Look for education events at <https://learning.otn.ca/> where you will find education offered by healthcare organizations on a multitude of topics; reach out to health partners in your community to see if they can benefit from using your VC unit; contact Dawne Brown at Surrey Place Centre to get advice about connecting by VC for clinical events

4. VC Cloud Event Jan 18, 2017 @ 1pm Eastern

The CNSC, as part of a Pilot Cloud Project, is hosting a multi-site event via cloud-based VC. The purpose of the event is to test capacity of cloud-based VC in a well-attended event, similar to education sessions we conduct across the regions. We will take the opportunity to monitor many aspects of the call and provide attendees with information about the differences between Cloud and Traditional Videoconferencing. The event will not be recorded for viewing on demand.

5. OTN Hub Directory

If you need to locate an OTN site in another locale, Login to the OtnHub and go to Directory. To search for a VC site in any city/ town, type information as per figure below.



The screenshot shows the OTN Hub Directory search interface. At the top left is the OTN logo. Below it are navigation tabs: Directory (highlighted), Videoconference, Schedule, and Learn. On the right are icons for a star, a location pin, and a user profile. Below the navigation is a search bar with the text "Find the people and sites that make telemedicine work!". The search bar contains the text "ENTER CITY HERE" followed by a dropdown menu showing "Find sites near...". To the right of the search bar is a "Search" button. Below the search bar is the text "CLICK LITTLE GREEN BUBBLE".

6. Next VC Community of Practice events – watch for session flyers

February 15th (Chair is Rosanne Stein)

<https://schedule.otn.ca/tsm/portal/nonclinical/details.do?request.requestId=62698436>

March 15th (Chair is Shannon Pierce)

<https://schedule.otn.ca/tsm/portal/nonclinical/details.do?request.requestId=62698741>

Central Ontario Network of Specialized Care: Tony Gougeon, (705) 526-0311 ext. 355 tgougeon@clhmidland.on.ca

Central Ontario Network of Specialized Care: Louise Spicer, (705) 526-0311 ext. 322 ls Spicer@clhmidland.on.ca

Eastern Ontario Network of Specialized Care: Shannon Pierce (613) 548-4417 spierce@ongwanada.com

Northern Ontario Network of Specialized Care: Rosanne Stein, (705) 645-7478 ext. 3221 rstein@handstfhn.ca

Southern Ontario Network of Specialized Care: Heather Prescott 1-800-640-4108 ext. 7226 hprescott@wgh.on.ca