

Community Network of Specialized Care “AS THE CAMERA ZOOMS” Videoconferencing Community of Practice

Wednesday, February 15, 2017

20 Registered sites and PCVC users joined the Regional CNSC Videoconferencing Coordinators for the monthly “As the Camera Zooms” Videoconferencing Community of Practice educational event, held on the 3rd Wednesday of each month from 9:30 to 10:30.

Watch for the next flyer and please join us.

Welcome: Attendees were welcomed and roll call was taken.

1. Overview of This Forum... “As the Camera Zooms”

- a. CNSC monthly assembly, addressing issues and concerns that may arise with the recent changes to the VC program.
- b. Review of ongoing changes to VC program and impact of new VC Guidelines on sites
- c. Follow Up Action Items: N/A

2. Review ideas for optimizing VC usage at your site

- Education sessions from other OTN members ‘Public Events’ under RESOURCES in NCompass
- Education sessions forwarded from Baycrest and other organizations
- OTN Best Practice Lunch and Learns: ‘Upcoming Events’ under RESOURCES in NCompass
- CNSC Education sessions: <http://www.community-networks.ca/events/>
- Care & Treatment guidelines VC series will be available to join
- Other tips to increase VC usage
 - Instead of using teleconference for your meetings call instead using videoconferencing
 - Use videoconferencing for family contact
 - Inviting/Making available studios for community partners to use the technology

3. Manually connect and reconnect to an OTN event from your computer or room based system – This has been tested and seems to work well

4. Update on Firefox and Chrome Support for Videoconferencing

- Effective March 7th, 2017, Firefox will remove support for certain plugins if the browser is upgraded to the latest version (52) on or after that date. This update will prevent usage of OTN’s videoconference service through the Firefox browser. In light of this, we ask that users of Firefox switch over to the latest version of Internet Explorer or Safari when conducting browser-based videoconferences.
- In early April 2017, OTN’s videoconference service will officially support Chrome for Windows and macOS. Chrome users will have access to the complete set of OTN’s videoconferencing functionality as currently available on the latest version of Internet Explorer and Safari. Additional details about Chrome support will be emailed out in the next few weeks.

5. News from around the sites

- Q & A
 - Is social media being used for promoting events? Agencies do have their own Facebook page but there is not a dedicated Facebook page for OTN events
 - Do webcasts count towards the target of 75 events? It does not count towards the number of events but it does count towards participants trained (another data element)
- Share success stories around using VC and increasing usage at your agency

6. Next VC Community of Practice events – watch for session flyers

March 15th (Chair is Shannon Pierce)

<https://schedule.otn.ca/tsm/portal/nonclinical/details.do?request.requestId=62698741>

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