Generic Model
Pathway to Community Crisis Response Network

1. Individual, family or agency reporting crisis situation

2. Community Crisis Service

3. Risk assessment completed by crisis worker or CRC need for further resources is determined

4. Is person at risk? Yes/No

5. Information is shared with consent

6. Information is shared with agency/referral source

7. Crisis plan is developed and there is an immediate crisis response

8. Gain consent to refer to Crisis Response Coordinator

9. Linked to existing service system

10. Crisis Response Support Worker determines requirements and responds and 30-day plan is established

11. Is person at risk? Yes/No

12. Crisis resolved

13. Case closed or back to referral source

14. Local Case Resolution could go straight to Regional Case Resolution if the individual does not have mental health diagnosis and/or challenging behaviours, but may need timely access to effective clinical services.

15. Access to Specialized Resources through Tri Regional Central Region Network of Specialized Care

16. Refer to Central East Community Network of Specialized Care

17. Regional Case Resolution (CER)

18. Crisis is resolved

19. Out of Region Specialized Treatment Beds

20. To be developed

21. Access to Specialized Resources

22. Mobile Resource Team

23. Video conferencing

24. Clinical Resources

25. Community case conference is called involving committee and any expert resources

26. Case is resolved

27. Back to referral source or community agency


29. Win 5 Bus. Days

30. 30 Days

31. 30 To 90 Days