

GOAL

To provide timely, flexible and appropriate crisis response service to individuals, their families or caregivers, experiencing a psycho-social or situational crisis.

PURPOSE

To intervene early and provide urgent supports to stabilize the person or situation and to avoid the need for more intensive intervention.

VALUES

- Person Centered, individualized approach to service.
- Home-based crisis support.
- Provide access to a continuum of services and supports
- Inclusive and responsive to all individuals with an intellectual disability experiencing a mental health crisis
- Flexible, portable services based on level of need of the individual and family
- Builds on existing services and working partnerships to strengthen community capacity

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COMMUNITY CRISIS RESPONSE NETWORK

CENTRAL EAST REGION



COMMUNITY NETWORKS
OF SPECIALIZED CARE

CENTRAL EAST REGION



WHAT IS A CRISIS?

“Crisis is defined as, the onset of an emotional disturbance or situational distress, (which may be cumulative), involving a sudden breakdown of an individual’s ability to cope.

The individual’s state of crisis or distress is not likely to change / improve and may worsen without immediate intervention.”

WHAT SERVICES ARE PROVIDED?

Crisis Response, Crisis Response Intervention and Intensive Case Management

WHAT IS CRISIS RESPONSE?

Crisis response is an active process that aims to provide relief from the immediate problem/crisis symptoms, as perceived by the individual or the individual’s family, as well as to prevent the condition from worsening.

WHAT IS CRISIS RESPONSE INTERVENTION?

- Crisis response is an active process that aims to provide relief from the immediate problem/crisis symptoms, as perceived by the individual or the individual’s family, as well as to prevent the condition from worsening.
- Crisis intervention is timely, flexible, and accessible 24/7.
- Crisis intervention is time-limited.
- Prevention is the best form of crisis intervention and can be used at any time to prevent further escalation of the crisis.

WHAT IS INTENSIVE CASE MANAGEMENT?

Intensive Case Management is to provide a point of access for individuals with a developmental disability and mental health problem and/or challenging behaviours who are in conflict with, or at risk of being in conflict with the criminal justice system, to access community based developmental/mental health services to minimize their involvement with the criminal justice system as well as to work in partnership with the court support workers and discharge planners.

WHAT IS THE ELIGIBILITY?

- 16 years of age or older
- Must have a developmental disability and mental health problem, and/or challenging behaviour
- Involved with, or at risk of involvement with the criminal justice system
- Live in the Central East Region (Durham, HKPR, Simcoe, and York)

WHAT IS THE REFERRAL PROCESS?

Referrals can be made by the individual, or their family, caregiver or from service providers who have obtained consent.