



GET YOUR TECH ON AND CHECK OUT THE CLOUD!

Wed, January 18, 2017

How to Join this Cloud Event

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Go to BlueJeans to download the APP for your device

<https://www.bluejeans.com/downloads>

To join the Meeting:

<https://bluejeans.com/442967111>

To join via Browser:

<https://bluejeans.com/442967111/browser>

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Handouts on CNSC website

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<http://www.community-networks.ca/videoconferencing/vc-handouts/>

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How to submit your feedback about today's Cloud event

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Feedback Form Questionnaire
Quick Response Code



Survey web link:

<http://training.clhmidland.on.ca/surveys/index.php/737553/lang-en>

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Introductions

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- Heather Prescott • Southern Network of Specialized Care
- Louise Spicer • Central Network of Specialized Care
- Rosanne Stein • North Network of Specialized Care
- Shannon Pierce • Eastern Network of Specialized Care
- Tony Gougeon • Central Network of Specialized Care

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Learning Outcomes

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Participants will be able to:

1. Describe cloud-based videoconferencing vs. traditional videoconferencing.
2. List at least three benefits of meeting in a cloud video platform.
3. Identify at least three best practices to ensure high quality video calls in the Cloud.

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Traditional Videoconferencing

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- Dedicated, non-portable or mobile VC systems equipped with requisite software, in a designated conference room
- Three or more remote points connecting to a conference require a Multipoint Control Unit (MCU) to bridge the sources
- Requires significant \$ investment and countless hours spent procuring, deploying and supporting the equipment
- Equipment typically works better with the same brand of equipment as the MCU at all sites
- Connections are via dedicated private communications circuits

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Cloud-based Videoconferencing

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- Hardware agnostic so any room based system works well
- Support for most desktop and mobile platforms through simple apps or browser plug-ins
- No expensive central MCU hardware is required
- Because the platform is software based it can scale up very easily without significant investment
- Connections are possible with almost any internet connection including 4G and LTE

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Benefits of Meeting in the Cloud

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- **Reduced upfront costs:** can use existing hardware infrastructure, can adjust # of users as need arises
- **Convenient:** conference attendee only needs Internet- and audio/visual-capable device (e.g., large VC system, a smartphone, tablet, laptop, or PC with webcam)
- **Software is system agnostic:** can be used by anyone/ anywhere with a link to meeting room on any internet-connected device
- **Flexible:** can schedule last minute meetings
- **Features:** can record events, upload video, documents, large events up to 100 attendees

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Best Practices for Quality Cloud VC Connections

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- 1) For best connection, use wired Internet
- 2) For best audio experience, use a wired headset (with a microphone)
- 3) Test your device prior to meeting (speakers, microphone, and camera)
- 4) Mute yourself when not speaking
- 5) Avoid typing when microphone is not muted
- 6) For large meeting, moderators/schedulers should mute participants on entry
- 7) Don't use speakerphone on mobile devices/ reduce echo
- 8) Don't sit directly in front of or beside a bright light source

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Questions?

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