“Plug and Play” Personality Concept –

Getting back to Basics

“To Be” Mentor’s Guidelines

1. Calm
2. Open
3. Clear
4. Attentive
5. Simplistic
6. Available
7. Focussed
8. Flexible
9. Resilient
10. Non-judgemental
11. Walk a mile in his/her shoes
12. Ready with a Compassionate Smile (when appropriate).